



Hospitality and Retail

Legal Counsel to the Hospitality & Retail Industries

At Carter Conboy, our clients trust us to follow rapidly changing regulations, and stay on the forefront of trends affecting the hospitality and retail industries. We maintain that trust by delivering a talented team of attorneys with a proven record of accomplishment in hospitality and retail matters. We leverage our industry experience, courtroom competence, and critical intellect, to deliver solutions to your legal needs, from defense of liability claims, to labor and employment issues, to construction and real property development.

Whether you are serving guests under a single roof or across the country, Carter Conboy offers proven counsel in over 40 service areas - which means no matter your issue, we have a skilled attorney to stand by your side.

Comprehensive Representation

We develop long-term relationships with our clients because the legal issues you face today may change as your business evolves. We provide a seamless set of legal services, including:

- Business litigation matters
- Commercial infrastructure projects
- Corporate governance
- Crisis management
- Critical Incident Response Team
- Development, planning and zoning of real property
- Environmental compliance and remediation
- Food and beverage issues including product safety consulting, product recalls, and litigation
- Food and beverage licensing
- Franchise agreements
- Franchisee/franchisor issues

- Labor and employment matters including workplace issues, disputes, complaints, and litigation
- Lease negotiations
- Liquor liability
- Litigation defense
- Menu labeling and consumer advertising issues
- OSHA investigations and compliance
- Premises liability litigation
- Regulatory investigations and compliance
- Risk management counseling and education
- Safety and security failures
- Supplier and vendor contracts
- Technology and cyber counseling, planning and liability

Protecting Your Brand and Reputation

Our team of attorneys help our local and national hospitality and retail clients navigate a host of legal issues, from routine to complex, to protect your business and your brand. We represent:

- Hotels and Resorts
- Retailers
- Restaurants
- Grocery stores
- Casinos and Gaming
- Food and Beverage
- Parks and Recreation
- Health Clubs and Spas
- Amusement Parks and Attractions
- Movie Theatres and Bowling Centers

In an industry where your brand reputation can be destroyed quickly by negative reviews, social media firestorms, or word of mouth rumors, we build proactive systems to reduce your risk and keep goodwill with your consumers.

Defending Against Liability Claims

Slips, trips, and falls. Food contamination and foodborne illnesses. Negligent security or the hiring, training, and retention of employees. Your team, small or large, has liability risks lurking in almost every aspect of your business. We work with you to meet your diverse legal needs and protect your financial assets and business reputation.

At Carter Conboy, our preeminent team of attorneys deliver comprehensive knowledge and perspective to aggressively defend the hospitality and retail industries, including lawsuits involving employment issues, insurance claims and financial disputes, premises liability, and food, beverage and liquor liability.

Understanding Complex Labor and Employment Issues

Our team of attorneys are particularly skilled in advising hospitality and retail clients on new and emerging laws and regulations affecting labor and employment. It is our business to know your business and we seek outcomes that fit your goals. Our attorneys provide risk management counseling, establish best practices, work to mitigate future liability, and contain your long-term legal costs. We frequently litigate employment issues in state and federal courts, and represent our clients in claims before the New York State Division of Human Rights and the Equal Employment Opportunity Commission.

Site Development to Regulatory Issues

Our hospitality and retail clients are always in the process of building and expanding. We have one of the most experienced real estate groups in upstate New York. Our attorneys work with local and national commercial lenders to secure financing for your projects. We then work with you from the beginning of your transaction - land acquisition, through construction, permitting, zoning issues, and regulatory investigations and compliance.

Related Services

- Advertising and Consumer Rights Law
- Alternative Dispute Resolution
- Appellate Advocacy
- Class Action Defense
- Construction Law
- Critical Incident Response Team
- Food and Beverage Law
- Insurance Coverage
- Labor and Employment Law
- Land Use, Zoning and Real Property
- Litigation
- Local Counsel
- Outside General Counsel
- Product Liability Law
- Technology, Cyber and eDiscovery

- Tort Defense